



# HOW TO BE COMPLETELY CERTIFIED WITH YOUR LIFE.



**certified** pre-owned

CHRYSLER | JEEP® | DODGE | RAM

INSPECTED. PROTECTED. RESPECTED.



# WANT IT ALL? GET IT ALL.

## THE SATISFACTION THAT COMES WITH A CHRYSLER GROUP CERTIFIED PRE-OWNED VEHICLE.

When you have a Chrysler Group Certified Pre-Owned Vehicle (CPOV), you have far more than just a “used” vehicle. You have confidence. You have pride. You have a great vehicle that you can trust. You’re Certified.

Every Chrysler, Jeep®, Dodge and Ram CPOV can be counted on to go the distance. Our CPO vehicles must pass a stringent certification process that guarantees only the finest late model vehicles get certified. Every vehicle that passes is then subjected to a comprehensive 125-point inspection and a thorough reconditioning process using Authentic Mopar® Parts.

For even more peace of mind, we add the factory-backed 7-Year/100,000-Mile Powertrain Limited



Warranty,<sup>1</sup> the 3-Month/3,000-Mile Maximum Care Coverage,<sup>2</sup> 24-Hour Towing and Roadside Assistance,<sup>3</sup> Car Rental Allowance,<sup>4</sup> CARFAX® Vehicle History Report™ and an introductory 3-month subscription to SiriusXM® Satellite Radio<sup>5</sup>.

Plus, we offer something you won't find from any other manufacturer — **Available Lifetime Certified Warranty Upgrades**<sup>6</sup> for Certified Pre-Owned Chrysler, Jeep®, Dodge or Ram vehicles. Imagine that ... a warranty that will cover your CPOV for as long as you own it!

**CPOV** — It's how to be 100% certified with your vehicle.

*All disclaimers and disclosures can be found on the back of this brochure.*





# CERTIFY YOUR NEED TO BE CONFIDENT.

In addition to a painstaking 125-point inspection and thorough reconditioning process using Authentic Mopar® Parts, during your CPOV Powertrain Limited Warranty you receive even more benefits and protection:

## **7-YEAR/100,000-MILE CPOV POWERTRAIN LIMITED WARRANTY<sup>1</sup>**

- ✓ Runs 7-Years from date vehicle was originally sold as new or 100,000-Miles on odometer (whichever occurs first)
- ✓ Covers repair or replacement of most major powertrain components, including transmission, engine and driveline
- ✓ A deductible applies per covered repair visit

## **3-MONTH/3,000-MILE MAXIMUM CARE COVERAGE<sup>2</sup>**

- ✓ Runs from the date of the CPOV sale, or at the expiration of the remaining 3/36 Basic New Vehicle Warranty (whichever is more beneficial to the customer)
- ✓ Maximum Care covers most vehicle components (over 5,000)
- ✓ A deductible applies per covered repair visit

## **CARFAX® VEHICLE HISTORY REPORT™**

- ✓ Documents that the vehicle is clear of any prior title obligations
- ✓ The CARFAX Buyback Guarantee™ protects you from unknowingly buying a used car with DMV-reported incidents. Coverage lasts one year and is transferable

See your dealer for additional details, eligibility and restrictions.

### **TOWING/ROADSIDE ASSISTANCE<sup>3</sup>**

- ✓ 24-hour "Sign and Go" (up to \$100 per occurrence) includes flat-tire service, gas delivery, battery-jump assistance, lockout service and towing service (see dealer for details)

### **CAR RENTAL ALLOWANCE<sup>4</sup>**

- ✓ If the vehicle is to be serviced for any same-day dealership mechanical or maintenance services
- ✓ If your vehicle requires repairs or is inoperable due to the failure of a covered component and repairs take overnight (up to \$35 per day/\$175 per occurrence)
- ✓ Taxi Reimbursement (in lieu of Car Rental Allowance)

### **3-MONTH TRIAL SUBSCRIPTION FOR SIRIUSXM<sup>®</sup> SATELLITE RADIO<sup>5</sup>**

- ✓ Over 140 channels
- ✓ Commercial-free music, awesome sports coverage, compelling talk shows, comedy, news, local traffic and weather, and much more

### **CERTIFIED WARRANTY UPGRADE PLANS<sup>6</sup>**

Now you can upgrade your CPOV Powertrain Limited Warranty with a choice of several Certified Warranty Upgrade Plans, including lifetime coverage

- ✓ Upgrade Service Contracts include: Powertrain Care, Added Care, Added Care Plus and Maximum Care
- Other CPOV Service Contract options are available. See your dealer for information or call (800) 442-2666

### **AUTHENTIC ACCESSORIES BY MOPAR<sup>®</sup>**

- ✓ Feature a fit, finish and functionality specifically for your vehicle
- ✓ Thoroughly tested and factory-approved
- ✓ Available through your local dealership or on the CPOV Web site: [certifiedpreowned.chrysler.com](http://certifiedpreowned.chrysler.com)

See your Chrysler, Jeep<sup>®</sup>, Dodge or Ram CPOV dealership for details, eligibility, restrictions and a copy of the 7-Year/100,000-Mile Powertrain Limited Warranty.



# YOUR VEHICLE IS PUT TO THE TEST ... UNDERGOING **125** STEPS TO CERTIFICATION.

## QUALIFICATION STANDARDS

1. Under 75,000 miles
2. Five model years or newer
3. No frame damage
4. Clean title
5. Aftermarket accessories do not compromise safety, emissions or operation of vehicle

## OWNERSHIP MATERIALS

6. Warranty Manual
7. Owner's Manual
8. Operational key
9. CARFAX® report
10. Certified Pre-Owned Consumer Warranty Booklet

## MECHANICAL STANDARDS

### *Pre-Road Test*

#### **Underhood checks**

11. Hood release
12. Brake fluid
13. Power steering fluid filled
14. Wiper/washer fluid filled
15. Battery condition/load test
16. Charging system operation
17. Throttle linkage operation

#### **Operational checks**

18. Key fob with remote

- keyless entry
19. Door/liftgate/trunk
20. Seat adjuster
21. Steering column adjuster
22. Ignition switch
23. Malfunction indicator lamp/warning lamp
24. Air bag system
25. Trip computer/overhead console
26. Heated seat
27. Heating, ventilation, air conditioning system
28. Turn signal/hazard lamps
29. Horn
30. Brake lamps
31. Headlamp/high beam/low beam
32. Interior lamps
33. Door locks (all switches)
34. Windows
35. Parking brake
36. Fog lamps
37. Windshield wiper system operation
38. Wiper blades in good condition
39. Rear window wiper and condition

40. Rearview mirror
41. Sideview mirrors
42. Rear defroster
43. Seat belts
44. Convertible top
45. Sunroof

### **Road Test**

46. Ease of starting
47. Cold-idle quality
48. Gear selector operation

### **Steering performance**

49. Power steering performance
50. Steering wheel center alignment
51. Vehicle tracking performance

### **Equipment operation**

52. Cruise control
53. Overdrive
54. Instrument panel/gauges
55. Sound and/or entertainment system

### **Powertrain performance**

56. Acceleration performance
57. Clutch operation (manual transmission)
58. Upshifting performance
59. Downshifting performance
60. Steady throttle performance





- 61. Transfer case/  
all-wheel-drive performance

- 62. Hot-idle performance

#### **Braking performance**

- 63. Brake booster performance
- 64. Vehicle tracking
- 65. Antilock brake system
- 66. Overall stopping performance

#### **Vehicle comfort**

- 67. Interior noise level

#### **Post-Road Test**

- 68. Fluid leaks — visible inspection
- 69. All fluid levels (underhood)
- 70. Hot restart performance

### **MAINTENANCE STANDARDS**

#### **Perform the following fluid inspection and/or changes:**

- 71. Change engine oil, oil filter and use Mopar® parts
- 72. Inspect air filter
- 73. Automatic transmission fluid and filter
- 74. Manual transmission fluid
- 75. Front differential fluid (4x4 only)
- 76. Rear differential fluid (4x4/RWD/AWD)
- 77. Transfer case fluid (4x4/AWD)
- 78. Engine coolant level and test
- 79. Front brakes have 50% or more of lining remaining
- 80. Front and rear brake component condition
- 81. Rear brakes have 50% or

more of lining remaining

- 82. Perform outstanding vehicle campaigns
- 83. Identify non-Mopar® accessories
- 84. Tires match and are manufacturer's recommended size/load capacity
- 85. Wheels match and are correct size and offset
- 86. Tread depth is  $\frac{4}{32}$ " remaining
- 87. Tire sidewall condition
- 88. Tire pressures are set to Chrysler specifications
- 89. Brake-line condition
- 90. Shocks and struts condition
- 91. CV joints boot condition
- 92. Exhaust system
- 93. Front suspension
- 94. Rear suspension
- 95. Steering components
- 96. Wheel bolts torqued to specifications
- 97. Tire-changing equipment (including spare, if applicable)
- 98. Drive belts are tight and not damaged
- 99. Engine hoses
- 100. Emission system hoses
- 101. State/local testing
- 102. Module scan tool check

### **APPEARANCE STANDARDS**

#### **Exterior condition**

- 103. Body panels
- 104. Fascias

- 105. Bumpers

- 106. Decals/emblems/trim pieces in place

- 107. Glass/lamp covers

- 108. Wheel/wheel covers

- 109. Truck bed/bedliner

#### **Interior condition**

- 110. Instrument panel

- 111. Door panels

- 112. Seating

- 113. Headliner/package tray

- 114. Luggage compartment

- 115. Carpet/floor mats

### **DETAIL STANDARDS**

#### **Exterior detailing**

- 116. Clean engine compartment
- 117. Touch up/  
recondition minor surface scratches
- 118. Remove tar, bugs and road oil
- 119. Exterior wash and wax
- 120. Wipe down all door jambs

#### **Interior detailing**

- 121. Clean ashtray/  
cigarette lighter
- 122. Clean vinyl, plastic and leather surfaces
- 123. Clean glass surfaces
- 124. Vacuum and/or shampoo all interior carpets
- 125. Free of odors/moisture and water leaks





# CUSTOMIZED HAS NEVER LOOKED SO GOOD.



Optimize your Certified Pre-Owned Chrysler, Jeep®, Dodge or Ram vehicle with Authentic Accessories by Mopar®.

There's just no better way to customize your ride. When you choose Authentic Accessories, you gain far more than expressive style, premium protection and excellent entertainment – you also benefit from enhancing your vehicle with accessories that have been thoroughly tested and factory-approved.

Why settle? Authentic Accessories by Mopar® feature a precise fit, finish and functionality designed specifically for your vehicle. They're available through your local dealership or you can also check out the full line at [mopar.com](http://mopar.com). Make your mark today ... with Mopar®.





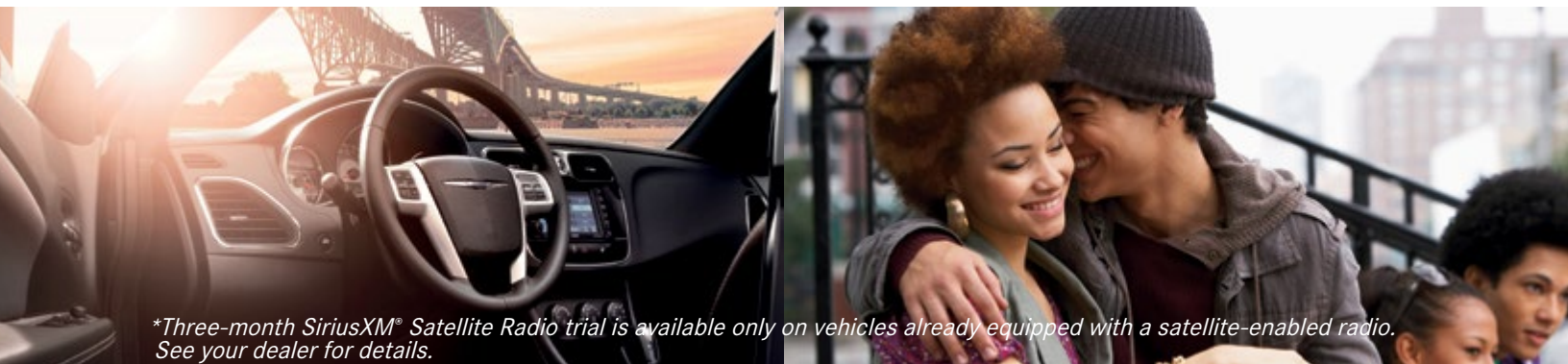


# COMMERCIAL-FREE SIRIUSXM<sup>®</sup> SATELLITE RADIO: NOTHING'S BETTER.



Drive home a Certified Pre-Owned Vehicle, and you'll enjoy three introductory months of SiriusXM<sup>®</sup> Satellite Radio. Got questions? Call us at 800-677-5782. Hear what a great car sounds like.

With over 140 channels, SiriusXM<sup>®</sup> brings you more of what you love. You get 100% commercial-free music from nearly every genre, artist-dedicated channels and live performances you can't hear anywhere else. Hear the best sports coverage with live play-by-play and expert talk, including every NFL game, every NASCAR<sup>®</sup> race, college sports and more. The biggest and most compelling names in talk with Howard Stern and Martha Stewart, laugh-out-loud comedy with Jamie Foxx's The Foxxhole and Blue Collar Comedy, world-class news, family programming, local traffic and weather, and more. Welcome to the world of satellite radio.



*\*Three-month SiriusXM<sup>®</sup> Satellite Radio trial is available only on vehicles already equipped with a satellite-enabled radio. See your dealer for details.*

# CPOV. WHAT'S IT WORTH TO YOU?

## FACTORY-MANDATED INSPECTION BY A TRAINED TECHNICIAN

### ✓ CPOV 125-point certification process

*What would you expect to pay to have a qualified technician give this vehicle such a thorough inspection?*

\$

## FACTORY-BACKED POWERTRAIN LIMITED WARRANTY

### ✓ 7-Year / 100,000-Mile (for late model year vehicles)

*What would you expect to pay if you were to buy this kind of coverage?*

\$

## FACTORY-BACKED FULL MECHANICAL COVERAGE

### ✓ 3-Month / 3,000-Mile Maximum Care Coverage: \$100 deductible

*What would you expect to pay if you were to buy this kind of full mechanical coverage?*

\$

## FULL COVERAGE ROADSIDE ASSISTANCE

### ✓ Five-point coverage: towing, fixing a flat, battery jump start, locksmith service, gas. Coverage extends for the life of the Powertrain Warranty

*What would you expect to pay if you were to buy this kind of full roadside coverage?*

\$

## CAR RENTAL ALLOWANCE

### ✓ Car Rental Allowance up to \$35 per day / \$175 per occurrence for the life of the Powertrain Warranty

*What would this type of coverage be worth to you as a consumer?*

\$

## VEHICLE HISTORY REPORT™

### ✓ CARFAX®

*What would this be worth to you as a consumer?*

\$

## SIRIUSXM® SATELLITE RADIO THREE-MONTH TRIAL SUBSCRIPTION

### ✓ On vehicle with satellite-enabled radio. Salesperson will activate at time of delivery

*What would this be worth to you as a consumer?*

\$

## TRANSFERABILITY

### ✓ Remainder of the Powertrain Warranty, Roadside Assistance and Rental Assistance for \$150

*What would this be worth to you as a consumer?*

PRICELESS

## EXTRA CERTIFIED PEACE-OF-MIND VALUE

*Compared to Standard Pre-Owned Vehicles*

\$

A close-up, profile shot of a woman with long dark hair, smiling and looking towards the left. The background is a bright, hazy sunset or sunrise with warm orange and yellow light. The text 'NOTICE THE CERTIFIED SMILE ON HER FACE?' is overlaid on the image.

# NOTICE THE CERTIFIED SMILE ON HER FACE?

It's pretty simple — if it's certified ... you're gonna be satisfied. Why? Because only the finest late model vehicles can be certified to begin with. Plus, when you factor in the big-time factory backing you'll get, we can't think of anything more satisfying.

Look for our Certified logo at the only place you'll find our Certified Pre-Owned Vehicles — your Chrysler, Jeep®, Dodge and Ram dealerships. Visit one today or check out our up-to-the-minute inventory on [certifiedpreowned.chrysler.com](http://certifiedpreowned.chrysler.com).

CPOV. Inspected. Protected. Respected.







 **certified pre-owned**  
CHRYSLER | JEEP | DODGE | RAM  
certifiedpreowned.chrysler.com

<sup>1</sup>7-Years/100,000-Miles (whichever comes first) for late model vehicles. Powertrain Limited Warranty runs from the date vehicle was sold as new. A deductible applies. See dealer for details. <sup>2</sup>3-Months/3,000-Miles (whichever comes first). Maximum Care Limited Warranty runs from the date of sale of the vehicle or at the expiration of the 3/36 Basic Warranty. For more details and a copy of the limited warranties, see your dealer or call 1-800-677-5782. <sup>3</sup>Administered by Agero Cross Country Motor Club, Inc., Medford, MA 02155. You must call 1-800-521-2779 for prior authorization to receive these benefits. <sup>4</sup>With Rental Car Coverage, Chrysler Group LLC will reimburse you up to \$35 per day for a rental vehicle (\$175 maximum per occurrence) any time if: A) a component fails and the component is covered by the 7-Year/100,000-Mile CPOV Powertrain Limited Warranty, B) any coverage is under the New Vehicle Basic Limited Warranty, C) the vehicle is inoperable because of the failure and D) repairs take overnight. Car Rental Allowance coverage is not provided where loaner vehicle coverage is provided by the warranty or the dealer. <sup>5</sup>Three-month SiriusXM Satellite Radio trial available only on vehicles already equipped with a satellite-enabled radio. See your dealer for more details. SiriusXM services are sold separately, or as a package, by SiriusXM after trial period, and the plan you choose will automatically renew and bill at then-current rates until you call SiriusXM to cancel. See SiriusXM Customer Agreement for complete terms at [www.siriusxm.com](http://www.siriusxm.com). Prices and programming are subject to change. <sup>6</sup>Eligible vehicles include Chrysler, Jeep, Dodge and Ram vehicles with an active 7-Year/100,000-Mile CPOV Powertrain Limited Warranty with a maximum of 74,999 miles at the time of purchase. For Lifetime coverage beyond powertrain (Added Care Plus and Maximum Care plans), eligible vehicles must be within 48 months of the in-service date and maximum 48,000 miles. Lifetime Certified Upgrade Plans exclude Dodge Viper and all SRT vehicles, as well as vehicles used for police service, taxi, limousine, postal delivery or ambulance service. A deductible may apply. For more details and a copy of the limited warranties, see your dealer or call 1-800-677-5782. Warranty is transferable one time only, exceptions apply; see dealer for details.

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CAPITAL



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SATELLITE RADIO

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VEHICLE HISTORY REPORTS

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